



Custom IT  
Solutions

EXPERT SERVICES & CONSULTING

See IT  
Flourish<sup>TM</sup>





# Our Mission

Custom IT Solutions (CIT) is a trusted services and consulting company known for cultivating lasting partnerships and business-technology alignment. Our dedicated industry experts take a synergistic approach to tailor plans to your budget and challenges, ultimately fueling maximum return on IT investments and putting company goals on a consistent, accelerated path to success.



**Experts United  
by a Common Goal**



**Custom Business-  
Enablement Solutions**



**True IT Partnership  
and Synergy**

# A Partner That Puts You First

CIT boasts a five-decade legacy in improving information systems and empowering you to prioritize business and customers. We hone a shared and steady focus on your goals—specifically, how to accomplish them through forward-thinking IT solutions.

We lead with listening and learning, leveraging collaboration and input from everyone involved. Then, we survey the situation, identify problems, and make sound recommendations. Our teams become ingrained, forming lasting synergy built on the collective desire to stabilize, scale, and enhance IT.





# Custom Business-Enablement Solutions

CIT is true to its name. We tailor plans to accelerate your most crucial goals and resolve challenges that bog down operations. First, we understand your objective. Are you scaling operations? Adding a new product? Refocusing on security or uptime? Through expert ERP consulting, hybrid managed services, or a combination of both, we then deliver practical solutions when and where you need them, all within budget, to maximize productivity and return on IT investments.



## Managed Services & Security

We streamline hardware and software implementation and management, ensuring your IT systems run at peak performance while remaining fully secure and compliant. We start with remote monitoring and Endpoint Detection & Response (EDR), then custom-build a managed services plan that includes real-time AI analysis and alerting, regular security patching, and on-site maintenance.

## Microsoft 365 Business Products

Experience the advantages of uninterrupted, 24/7 serverless cloud computing and unlock its full range of benefits. Together, we can streamline the cloud migration process. If you've already made the leap, we'll help you maximize the use and investment in all Microsoft Office 365 business products, ultimately enhancing productivity, collaboration, and communication to stay competitive in a fast-paced world.

## Microsoft Dynamics 365

After assessing your existing systems and processes, our expert consultants will determine the optimal implementation approach for Microsoft Dynamics 365 Business Central. We'll ensure a smooth and secure transition from current systems and team practices, streamlining operations and achieving new efficiencies across sales, marketing, customer service, finance, and supply chain.

## Infor XA Services & Consulting

When investing in a new ERP system, there's nothing more valuable than knowledge. We offer Infor XA, IBM i, Electronic Data Interchange (EDI), and business and manufacturing consulting backed by specialized expertise to guide decisions and maximize ROI. Our support extends from essential management and integration to custom software and self-service portal development.

# 50 YEARS of Evolving at the Rate of Technology

CIT has established a strong presence in the industry over several decades. Our extensive experience has equipped us with the expertise and adaptability to provide tailored solutions across various industries. In today’s rapidly evolving IT landscape, we understand the importance of assisting companies in achieving long-term success. Let’s take a closer look at some key milestones from our organization’s journey.



1973

Founded as a payroll service bureau



1980

Embarked on IBM partnership



1993-1996

Developed the EC module for Infor/XA ERP software



2000

Added on the support and design of Microsoft network infrastructures



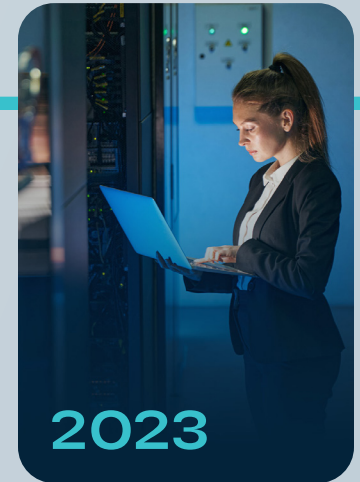
2014

Added support services for Microsoft Office 365 Business Products



2019

Added support services for Managed Services & Security and Microsoft Office 365 Business Products



2023

Evolved to “Custom IT Solutions” to better reflect our solutions and partnership

Our engineers, support staff, and leadership team work closely with you to understand your position, deliver specialized expertise, and make crucial technology decisions with confidence. Get to know their faces. →



Nathan Quiñones

President



Paul Cook

Vice President



Michael Franchino

Vice President



**Custom IT  
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EXPERT SERVICES & CONSULTING

# See IT Flourish™

Contact CIT today and see how we can cultivate a successful IT partnership to advance your technological operations and achieve your company's vision of success.

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